

# RSI Works

Bringing the job search to the Claimant...

Getting people back to work.



These are uncharted waters and as we start to look at **reopening the economy**, most predictions are that there will be a rapid drop in unemployment, but not back to the near all-time record lows. This is when the mission of most unemployment / reemployment agencies comes back into play: **Helping folks get back to work.**

## The Challenge

Currently when a claimant files a claim or certification:

- Employment Services (ES) and Unemployment Insurance (UI) are **separate computer systems**.
- Data sharing between ES and UI is increasing but there are **several limitations and gaps to the information** provided.
- Nothing forces the claimant to use Employment Services in a real-time manner.
- **Most job search activity is performed manually by the claimant.**

## The Solution

Unemployed workers (claimants) must interact with UI systems weekly/bi-weekly. RSI Works brings the **job search to the claimant as a part of filing to receive benefits.**

Many systems have tried to integrate workforce and unemployment solutions, but few have quantifiable, demonstrated long-term success stories. A primary reason behind the lack of success is the requirement that both the workforce and unemployment claims systems be replaced to take advantage of the reemployment solutions. To bridge this gap, RSI announces RSI Works. A simple process to bring the job search to the claimant.

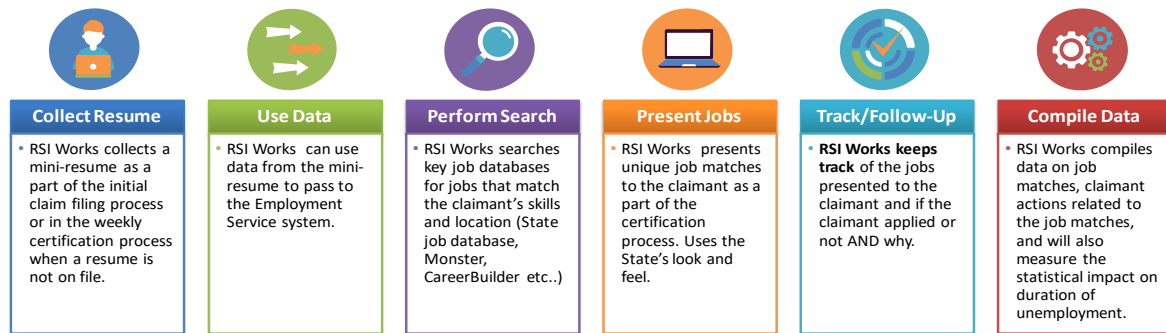
The principle behind RSI Works is that a person will follow most any reasonable process to receive their unemployment benefits. RSI Works incorporates a simple job search directly into the claims process. It is a **lightweight, easy to implement solution** embedded in a State's current claim filing process and **hosted on the Azure Government Cloud.**

**Figure 1. Example Claimant Process with RSI Works.**



*RSI Works essentially brings the job search into the claim and certification filing process rather than forcing the claimant to follow up with separate activities in a separate system, ensuring that a critical step to helping claimants get back to work is completed.*

## How it Works



RSI Works always presents relevant jobs during the filing process, then in the following week in addition to listing new job matches, RSI Works also asks what the claimant did with each job presented the prior week. Data is captured on each match and the match algorithm is improved to provide better matches for that specific claimant.

For example, if a claimant said they did not apply for a job because it was too far away, RSI Works will check to see if that is a potential issue, or if the search algorithm should automatically adjust its search criteria while staying within appropriate guidelines. The data collected is configurable by State to be relevant for each agency's statutes, policies and other needs. The claimant is also able to use a link to go directly to the job posting without exiting their claim filing session.

The job search screens are rendered to use the look and feel specific to the State to make the entire process seamless to the claimant. The goal is to make job search look and act like just another screen in the normal filing process. RSI Works collects data and provides various levels of reporting back to the agency.

### Key Differentiators

- Works with any web-based system
- Look and feel is the same as the State's current system
- Follow-up: Did the claimant apply? Why not or what happened?
- Job search becomes a part of the claim filing process
- Implementation is fast and simple and does not require existing systems replacement
- Artificial Intelligence to improve jobs presented to the claimant
- Aggregates data to better understand how to get claimant back to work sooner
- Uses any job database with LinkedIn as out of the box functionality
- Employers may also search for workers through the RSI Works portal or in the State's employer self-service system
- The process is secure and reliable

### The Benefits

RSI Works is easy to implement, blends into a State's existing claim filing process, collects valuable information, and **most importantly helps get people back to work sooner.**

- ✓ Job search becomes a part of the process for a claimant to get paid
- ✓ Employers may also search for workers through the RSI Works portal or in the State's employer self-service system
- ✓ Implementation is fast and simple
- ✓ The process is secure and reliable

### Contact

For more information on our tax, unemployment and related services and solutions, visit us at <http://www.RSIIdelivers.com> or email [info@RSImail.com](mailto:info@RSImail.com) or call 1-888-826-1541.